

**Appendix G.8.**

**EVS Information**

## APPENDIX G.8. EVS INFORMATION

The EVS tip sheet which provides instructions for 4 different methods of accessing the EVS system is provided under Appendix G.9. EVS provides information regarding which MCO the older adult is enrolled with at the current time. Providers (including the AAAs) may also use eCIS or Promise if they have access to these systems. Some AAAs do have access to these systems if they are an enrolled MA provider. If they do not have access to EVS, eCIS, or Promise they will simply need to ask the older adult, the older adults treating PCP, hospital or NF (if they are placed).

If an AAA wants access to EVS, please contact your AAA's assigned Protective Services Specialist via email.

It is important for the protective services caseworker to have knowledge of the managed care provider as the MCO provides for the older adults in-home and mental health services and therefore would have the current service plan, treating physician's name and contact information, medical diagnoses, current medications, past medical history which may include hospitalizations, short term rehabilitation stays, nursing facility placement information and any other pertinent information related to physical or mental health treatment. All of this information assists the protective service caseworker in understanding what services are currently in place and knowing which MCO and Service Coordinator to contact to collaborate with regarding most efficiently and effectively serving the older adult and reducing or eliminating any identified risks.