

Fall 2022

# Quality Assurance Department of Health Update

# Facility and Survey Data thru June 30,2022

## Facilities

- ▮ 683 Facilities
- ▮ 86,813 Beds

## Surveys Completed

- ▮ 2,465 Total surveys
- ▮ 352 Re-licensure/recertification surveys (Full Health Surveys)
- ▮ 753 Revisits (to all types of surveys)
- ▮ 1,980 On-site visits (includes complaint visits and COVID-19 surveys)
- ▮ 88 COVID-19 Surveys (can include complaint surveys)

# Surveys with Scope & Severity D & Above

	<u>1<sup>st</sup> 1/2</u> <u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>
Standard Surveys	320	563	250	674
Complaint Surveys	541	886	680	1,043
Substandard Quality of Care	26	26	10	19
Immediate Jeopardy Tags	27	38	19	30

# ▶ Statewide Deficiency Free Surveys

1<sup>st</sup> 1/2 2022: 26 Full Health Surveys were deficiency free

2021: 52 Full Health Surveys were deficiency free

2020: 20 Full Health Surveys were deficiency free

2019: 56 Full Health Surveys were deficiency free

# 1<sup>st</sup> 1/2 2022 Complaint Data

## Complaint Data

- Total received= 2,305
- Total substantiated= 761  
(33.02%)
- Onsite investigations  
conducted= 2,296 (99.61%)
- Substantiated complaints with  
citations issued at "G" or  
above= 42 (1.82%)

## Most Frequently Filed

- Care or Services 64.24%
- Resident Rights 14.40%
- Environment 12.60%

## Complaint Tags

- Total tags cited related to  
complaints = 706
- Highest S/S cited during  
complaint surveys = L

# ➤ Frequently Cited Tags

Listed below are the top 5 most frequently cited tags in order from most cited.

<b><u>1<sup>st</sup> 1/2 2022</u></b>	<b><u>2021</u></b>	<b><u>2020</u></b>	<b><u>2019</u></b>	<b><u>2018</u></b>
F684	F684	F880	F689	F684
F689	F880	F684	F684	F689
F812	F689	F689	F880	F880
F880	F812	F812	F656	F812
F656	F761	F842	F812	F842

F684 / F309  
F880 / F441  
F842 / F514  
F689 / F323  
F812 / F371  
F656 / F279  
F761 / F431

= QUALITY OF CARE  
= INFECTION PREVENTION & CONTROL  
= RESIDENT RECORDS - IDENTIFIABLE INFORMATION  
= FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES  
= FOOD PROCUREMENT, STORE/PREPARE/SERVE – SANITARY  
= DEVELOP/IMPLEMENT COMPREHENSIVE CAREPLAN  
= BIOLOGICALS

# 1<sup>st</sup> Half 2022 Incidents

- Total number of incident reports received:  
35,958
- Most Frequently reported events
  - ▮ Reportable Disease – 22,809
  - ▮ Transfer to Hospital – 5,562
  - ▮ Other – 2,739