



PA Link/Aging and Disability Resource Centers (ADRCs)

PA Link Call Center: 1-800 753-8827

www.carelink.pa.gov PA Link to Community Care

Goal

Assist older adults (over 60) and individuals with disabilities by providing information and connecting them to the supports and services they need (non-medical and medical) to live safely in their homes and communities.

Mission

Improve access to long-term services and supports for individuals over the age of 60 and individuals with disabilities, their loved ones and caregivers, regardless of income, or ability, through an integrated network of partner agencies committed to expanding the use of community-based solutions, promoting person-centered decision making and enhancing the quality of services.

Purpose

- Inform and connect individuals that are aged 60+ and individuals with disabilities to local long-term services and support resources
- Provide objective information and one-on-one assistance to streamline access to community services and supports
- Divert individuals from more costly forms of care such as nursing facility and hospital re-admissions
- Empower people to make informed decisions about long-term services and supports, maintaining independence and aging in place.
- Contribute to a no wrong door, single points of entry, one-stop-shop approach to accessing long-term services and supports

Functions

- Provide objective information, advice, counseling and assistance
- Raise visibility about the full range of available options
- Streamline access to long-term services and supports

Responsibilities

- Provide long-term supports information, referral and assistance to individuals needing either public or private resources
- Entry point to publicly administered long-term supports (Medicare, Medicaid, Older Americans Act, OPTIONS, Caregiver Support, etc.)
- Deliver consumer-friendly entry points into long-term supports at the community level

Eligibility

Individuals over the age of 60 and their family members, individuals of any age with a disability and their family members, providers of individuals referenced above, no income or resident requirement

Services

- Information and Referral/Assistance
- Person-Centered Counseling (PCC)
- Benefits Counseling and Application Assistance
- Partnership Development and Trainings
- Community Outreach and Education
- Person-Centered Transition Support

Network

Statewide with 4 regional coordinators and 15 PA Link service areas each with a lead coordinator, Oversight Committee and a fiscal manager