



AGING PROGRAM DIRECTIVE

APD# 23-24-01	
Issuance Date: March 17, 2023	Effective Date: March 17, 2023
Program Area: Protective Services	Disposition: Rescinds APD # 17-24-01
Origin: Office of the Deputy Secretary	Contact: Bureau of Protective Services PDA.ProtectiveServices@pa.gov

Subject: ISSUANCE OF REVISED AGING SERVICES POLICY AND PROCEDURE MANUAL – CHAPTER VII: PROTECTIVE SERVICES

To: Pennsylvania Department of Aging
Area Agencies on Aging
Pennsylvania Association of Area Agencies on Aging
Pennsylvania Council on Aging

From: 

Jason Kavulich
Acting Secretary

Purpose: The purpose of this Aging Program Directive (APD) is to provide notification of rescinding APD #17-24-01 – Protective Service Quality Assurance Monitoring Protocol and updated policy and procedural requirements.

Background: The Pennsylvania Department of Aging (PDA) previously provided the Area Agencies on Aging (AAA) with programmatic information and procedural guidance for older adult protective services through the issuance of Chapter VII: Protective Services of the *Aging Services Policy and Procedure Manual*. Major changes are as follows:

- The monitoring results of red, yellow, and green have been replaced with compliance and noncompliance.
- Protective Services Quality Assurance Monitoring results of one or more individuals identified as left at risk has been removed which previously resulted in a rating of Red.

Directives:

Refer to the [Aging Service Policy and Procedure Manual Chapter VII: Protective Services](#). The protective services quality assurance monitoring protocol is found in Section IX of [Chapter VII](#).