

Appendix A: Acronyms

| Acronyms | Name of Office, Business, Title or Other Entity |
|----------|---|
| AAA | Area Agency on Aging |
| AARP | No longer classified as an acronym |
| ADA | Americans with Disabilities Act |
| ADU | Accessory Dwelling Unit |
| AFFH | Affirmatively Furthering Fair Housing Plan |
| ALICE | Asset Limited, Income Constrained, Employed |
| ATP | Active Transportation Plan |
| BH | Behavioral Health |
| CAPABLE | Community Aging in Place - Advancing Better Living for Elders |
| CARIE | Center for Advocacy for the Rights & Interests of Elders |
| CHC | Community HealthChoices |
| CHCS | Center for Health Care Strategies |
| CMS | Center for Medicare/Medicaid Services |
| DAV | Disabled American Veterans |
| DCW | Direct Care Worker |
| DEI | Diversity, Equity, and Inclusion |
| ECHO | Elder Cottage Housing Opportunity |
| EO | Executive Order |
| HCBS | Home & Community Based Services |
| HUD | U.S. Department of Housing and Urban Development |
| IIJA | Infrastructure Investment and Jobs Act |
| LBFC | Legislative Budget and Finance Committee |
| LGBTQ+ | Lesbian, Gay, Bisexual, Transgender, Queer + |
| LIHEAP | Low Income Home Energy Assistance Program |
| LIHWAP | Low Income Household Water Assistance Program |
| LTAP | Local Technical Assistance Program |
| LTC | Long-Term Care |
| LTC RISE | Long-term Care Resilience, Infrastructure Report, and Empowerment |
| LTCC | Long-Term Care Council |
| LTSS | Long-Term Services and Supports |
| MPA | Multisector Plan for Aging |
| MPO | Metropolitan Planning Organization |
| NF | Nursing Facility |
| OCYF | Office of Children, Youth, and Families |
| OPTIONS | Help at Home |
| P4A | Pennsylvania Association for Area Agencies on Aging |
| PIN | Pennsylvania Intergenerational Network |
| QIP | Quality Investment Pilot |
| REC | Recreation Engagement Coalition |

Appendix A: Acronyms

| Acronyms | Name of Office, Business, Title or Other Entity |
|----------|---|
| RPO | Regional Planning Organization |
| SHARE | Shared Housing and Resource Exchange |
| SME | Subject Matter Expert |
| SUD | Substance Use Disorder |
| UCLA | University of California, Los Angeles |
| WHO | World Health Organization |

| Acronyms | List of State Agencies |
|----------|--|
| AGO | Attorney General's Office |
| BLD | Bureau of Library Development (within PDE) |
| DCED | Department of Community & Economic Development |
| DCNR | Department of Conservation and Natural Resources |
| DDAP | Department of Drug & Alcohol Programs |
| DGS | Department of General Services |
| DHS | Department of Human Services |
| DLI | Department of Labor & Industry |
| DMVA | Department of Military and Veterans' Affairs |
| DOBS | Department of Banking & Securities |
| DOC | Department of Corrections |
| DOH | Department of Health |
| DOR | Department of Revenue |
| DOS | Department of State |
| FBC | Fish & Boat Commission |
| FPC | Food Policy Council (within PDAg) |
| GBO | Governor's Budget Office |
| GCLGBT | Governor's Commission on Lesbian, Gay, Bisexual, and Transgender Affairs |
| GPO | Governor's Policy Office |
| OA | Office of Administration |
| OCL | Office of Commonwealth Libraries (within PDE) |
| OVR | Office of Vocational Rehabilitation (within DLI) |
| PASSHE | Pennsylvania State System of Higher Education |
| PBDA | Pennsylvania Broadband Development Authority |
| PCCD | Pennsylvania Commission on Crime and Delinquency |
| PCOA | Pennsylvania Council on the Arts |
| PDA | Pennsylvania Department of Aging |
| PDAg | Pennsylvania Department of Agriculture |
| PDE | Pennsylvania Department of Education |
| PEMA | Pennsylvania Emergency Management Agency |
| PENNDOT | Pennsylvania Department of Transportation |

Appendix A: Acronyms

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|------|---|
| PGC | Pennsylvania Game Commission |
| PHRC | Pennsylvania Human Relations Commission |
| PSP | Pennsylvania State Police |

Appendix B: List of Tactics by Priority

Unlocking Access (1-30)

| ID Number | Tactic | Owner(s) | Partner(s) |
|-----------|--|------------|----------------------------------|
| 1 | Expand and fund the Long-Term Care Ombudsman Program within PDA for individuals receiving home and community-based services (HCBS). | PDA | |
| 2 | Establish and maintain an appropriately staffed Alzheimer’s Disease and Related Disorders (ADRD) office within PDA. | PDA | |
| 3 | Review and amend provider licensure requirements that impede long-term care facility admission for older adults living with dementia. | DOS DOH | DHS |
| 4 | Review licensure requirements for skilled nursing facilities (SNF), Assisted Living Residences (ALRs), Personal Care Homes (PCHs), and administrators with respect to older adults living with dementia and amend policies and requirements to ensure facilities promote a culture of safety and reduce barriers for admission to facilities providing dementia-capable care. | DOH | DHS |
| 5 | Author a Long-Term Care Patient Bill of Rights that will protect the rights and dignity of older adults in the long-term care system, especially historically marginalized people. | DOH | DHS GCLGBT PHRC PDA |
| 6 | Increase the availability and quality of comprehensive physical and mental health services, social engagement, and supportive accessibility adaptations for incarcerated older adults, including expanding older adult enrichment programming. | DOC | |
| 7 | Review licensure requirements for skilled nursing facilities (SNF), Assisted Living Residences (ALRs), Personal Care Homes (PCHs), and administrators with respect to older adults with LTSS needs and behavioral health issues, including substance use disorder and those leaving the justice system, and modify policies and requirements to ensure facilities promote a culture of safety and reduce barriers for admission to facilities when needed and preferred. | DOH | DHS DOC DOS DDAP PDA |
| 8 | Expand the Quality Investment Pilot (QIP) Program, and use data from this program to support the development of value-based payment mechanisms. | DOH | |

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|-----------|--|------------|--------------------|
| 9 | Support and improve long-term care facilities by expanding the Long-Term Care Resiliency, Infrastructure Supports, and Empowerment (LTC RISE) program. | DOH | |
| 10 | Reestablish chore services as a benefit in Community HealthChoices (CHC). | DHS | |
| 11 | Advocate to Medicare to include coverage of dental, vision, and hearing services. | PDA | DHS |
| 12 | Advocate for expanded funding for home delivery of the Senior Food Box program. | PDAg | |
| 13 | Expand access to mobile farmers markets across the Commonwealth, particularly for older adults in communities with limited access to fresh nutritious foods. | PDAg | PDA |
| 14 | Expand awareness among older adults and throughout the Aging Network of eligibility for nutrition-related programs, such as SNAP, Senior Food Box, and the Senior Farmers Market Nutrition Program. | PDAg | PDA DHS |
| 15 | Advocate for mental health parity in Medicare and explore opportunities for advocacy with the Center for Medicare and Medicaid Services (CMS) to address parity in Medicare and Medicare Advantage plans. | PDA | DHS |
| 16 | Explore the use of community mental health block grant funds to bridge access gaps, especially in rural areas, to connect older adults to behavioral health, including telehealth and in-home monitoring. | PDA DHS | |
| 17 | Increase access to behavioral health providers for long-term care recipients of nursing facility services, personal care, and assisted living. | DHS | DOH DDAP PID |
| 18 | Advocate for Medicare coverage of mental health crisis intervention, mobile mental health therapy, peer support services/certified peer specialist, and targeted case management. | PDA DHS | |
| 19 | Increase access to evidence-based resources and training related to detecting and reducing the risk of suicide in older adults. | PDA | |
| 20 | Advocate for increased funding for digital literacy programs available to older adults and individuals with disabilities through the Bureau of Library Development, and utilize libraries and Senior Community Center as host sites. | PDA | PDE DCED DLI |
| 21 | Collaborate with the Pennsylvania Broadband Development Authority (PBDA) to expand broadband access to rural Pennsylvanians by implementing the PBDA Digital Equity Plan. | DCED | PDA |
| 22 | Create grants for programs that provide older adults with devices, training, and technical support for digital connectivity. | DCED | PDE |
| 23 | Establish grants for rural libraries to offer social engagement opportunities and expand availability of accessible meeting spaces. | PDA | PDE |
| 24 | Incentivize the integration of Universal Design principles and Smart technologies in new and existing Senior Community Centers. | PDA | DCED |

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| 25 | Create and distribute a comprehensive accessibility guide and assessment tool for outreach and communication, including parameters for multiple languages, accessible formats, print and digital media, and dissemination channels to ensure cultural and linguistic sensitivity. | PDA | OA DLI |
| 26 | Expand accessible voting sites that allow for older adults to participate in all elections. | DOS | |
| 27 | Fund the expansion of volunteer poll translator recruitment to ensure that polling locations have translators available to assist older adult voters. | DOS | |
| 28 | Create more opportunities for intergenerational community-building, social participation, and food growth through the support of new and existing urban agriculture projects. | PDAg | PDA |
| 29 | Ensure social engagement opportunities are designed for diverse individuals to be inclusive and equitable. | PDA | |
| 30 | Develop a statewide online platform that offers virtual health and wellness programming, connection to information and resources, and opportunities for virtual social engagement | PDA | |

Aging in Community (31-103)

| ID Number | Tactic | Owner(s) | Partner(s) |
|-----------|---|----------|------------|
| 31 | Create a resource for community partners that guides local implementation of <i>Aging Our Way, PA</i> and the development of local collaboration efforts. | PDA | |
| 32 | Provide educational workshops and resources to advance the Aging Network's ability to form and maintain relationships with other local and regional organizations, create diverse funding streams, develop new or innovative services and supports, and modernize the delivery of services to address the evolving needs of the older adults they serve in their community. | PDA | |
| 33 | Design and launch a grant writing education program to advance the Aging Network's ability to pursue external competitive grants. | PDA | |
| 34 | Encourage relevant state and local agencies within the Aging Network to use validated tools (e.g., UCLA Scale of Loneliness) to measure loneliness and social isolation and provide direction with subsequent interventions to connect those at risk to social participation opportunities. | PDA | |
| 35 | Create grant opportunities for Aging Network Partners to enhance local communication, outreach, and branding efforts. | PDA | |
| 36 | Research older adult and near older adult preferences to inform an action plan to reframe Senior Community Centers and congregate meals to better promote membership and participation. | PDA | |
| 37 | Create a Community Needs Assessment template to assess and improve the quality and satisfaction with Senior Community Center service and program offerings, operations, and environment. | PDA | |

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| 38 | Advocate for increased legal support funding for older adults including the victims of fraud and abuse. | PDA | DHS AG DOR PABar |
| 39 | Highlight the use of supported decision-making and all other appropriate options to provide the least restrictive alternatives to guardianship. | PDA | |
| 40 | Expand and fund innovative, unique, and creative models to expand affordable housing opportunities. | PDA | DCED PHFA PDA DHS |
| 41 | Expand and increase the number of people served and access to more services in the Help at Home (OPTIONS) program. | PDA | |
| 42 | Expand and support the Community Aging in Place Advancing Better Living for Elders (CAPABLE) program throughout the state. | PDA | DHS |
| 43 | Provide financial support to fund smart home and smart wearable technology for people who do not qualify for CHC or OPTIONS. | PDA | DHS |
| 44 | Spread and fund Shared Housing and Resource Exchange (SHARE) model to additional counties and expand the model to more populations including veterans and reentrants. | PDA | DHS DOC DMVA |
| 45 | Conduct research on expansion of shared living programs to align with PHRC'S Affirmatively Furthering Fair Housing statewide goals. | PDA PHRC | |
| 46 | Support funding and policy to create age-friendly, dementia-friendly, and ADA-compliant communities to improve access and availability. | DCED | |
| 47 | Use 1115 waiver authority to expand access and supports for housing for individuals who are eligible for Pennsylvania's Medicaid program. | DHS | |
| 48 | Conduct a survey of municipal governments in the Commonwealth to assess current sidewalk inventories, document best practices for toolkits and technical assistance for municipal governments to maintain and enhance sidewalk inventories, and educate municipalities about grant opportunities for funding sidewalk and streetscape improvement projects. | DCED | PennDOT |
| 49 | Create and fund community planning and action grants and technical assistance opportunities to coordinate funding and resources for community infrastructure projects such as sidewalk repairs, transit stops, parking enhancements, and lighting installation. | DCED | PennDOT |
| 50 | Obtain a Statewide AARP Age-Friendly Designation and encourage more localities to seek out Age-Friendly Community designations. | PDA | DCED |
| 51 | Improve connections between mass transit and public outdoor recreation opportunities, specifically the DCNR supporting the PennDOT Active Transportation Plan. | DCNR | PennDOT |
| 52 | Prioritize funding for sidewalks in DCED grant programs. | DCED | PennDOT |
| 53 | Support PennDOT's Strategic Highway Safety Plan to support older adult driving, pedestrian, bicycle and transit safety. | PennDOT | PDA PSP |

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| 54 | Develop and promote the creation of easy trail loops in community and state parks. | DCNR | |
| 55 | Ensure that Pennsylvania state parks have accessible parking and bathrooms and increase the availability of beach wheelchairs, and accessible kayak launches and fishing access. | DCNR | |
| 56 | Increase the availability of adaptive facilities and equipment in parks and community spaces, including adult changing tables and park benches. | DCNR | |
| 57 | Expand skills-based learning opportunities for outdoor recreation activities targeted specifically for individuals with limited access to outdoor experiences. | DCNR | |
| 58 | Fund tree plantings and urban tree cover to ensure additional shading in local parks and improve healthful access to the outdoors. | DCNR | |
| 59 | Improve accessibility to all water-based recreation, including the installation of canoe and kayak launch sites, for people of all abilities on recreational lakes within state parks. | DCNR | |
| 60 | Increase access to “First Time” equipment kits and public programs in outdoor recreation. | DCNR | |
| 61 | Support DCNR goal of having a park/trail within a 10-minute walk of every PA resident. | DCNR | |
| 62 | Support DCNR’s assessment project to catalogue 10,000 miles of trails, particularly through an accessibility lens, to inform decisions and to prioritize areas of improvement. | DCNR | |
| 63 | Evaluate and update printed materials, displays, and other programming created and distributed by DCNR to include cultural diversity and ensure inclusive content. | DCNR | |
| 64 | Conduct research to identify priority communities in need of strategic recreation investments to increase available green spaces. | DCNR | |
| 65 | Create a <i>Pennsylvania Rx for Nature</i> program to increase health and happiness as well as foster environmental stewardship. | DCNR | DOH PDA |
| 66 | Support skilled nursing facility residents’ access to recreation therapy, socialization, and education opportunities that address loneliness in residential nursing facilities. | DOH | DHS DCNR FBC PGC PDE PDA |
| 67 | Engage diverse users, including career and technology education students and staff, in the management, planning, and design of outdoor recreation spaces and access opportunities. | DCNR | PDE DCED |
| 68 | Increase capacity of public land managers to maintain infrastructure by securing necessary staffing and funding levels as well as increasing intra- and interagency cooperation. | DCNR | |
| 69 | Use data to prioritize communities without access to recreation areas and partner with county and local planners to improve access. | DCNR PennDOT | DCED |

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| 70 | Use state grant programs to fund community-based programs that advance health and wellness and connect Pennsylvanians with outdoor recreation programming for older adults. | DCNR | |
| 71 | Expand public access to outdoor recreation facilities through joint-use agreements with school districts and universities, in adherence with safety and security policies. | DCNR | PDE |
| 72 | Support the Recreation Engagement Coalition (REC) as they develop a toolkit to create outdoor connection for individuals across the lifespan. | DCNR | |
| 73 | Advocate for the reauthorization and enhancement of important utility-related consumer protections (Title 66, Chapter 24). | PUC | |
| 74 | Simplify intake process for Universal Service Programs. | PUC | |
| 75 | Support the expansion of utility assistance programs for older adults, including the Low Income Household Water Assistance Program (LIHWAP). | DCED | DHS PUC |
| 76 | Create partnerships between PDA, the housing sector, and health and social service experts to develop and administer aging-specific grants for older adults experiencing homelessness. | PDA | DCED DHS |
| 77 | Explore temporary housing options for older adults with complex needs who are transitioning to permanent housing, including but not limited to those who have experienced homelessness, institutionalization, or incarceration. | DHS | PDA |
| 78 | Incentivize the integration of Universal Design principles and Smart Technology in new housing constructions. | DCED | DLI |
| 79 | Increase access to Assistive Technology to enhance housing accessibility for individuals with complex needs. | DHS | PDA DCED |
| 80 | Support the development of independent and “visitable” living communities to ensure that older adults, particularly those with lower income levels or specialized needs, have options for rightsizing their housing. | PHFA | |
| 81 | Research how to engage with diverse audiences on topics related to housing to promote positive outcomes. | DHS | PDA PHFA DCED |
| 82 | Advocate for legislation that requires higher-density options, such as Accessory Dwelling Units (ADUs) or Elder Cottage Housing Opportunities (ECHOs), to be considered in local zoning and planning regulations. | DCED | |
| 83 | Increase use of land trusts and banks to promote more inventory with long-term affordability, with a focus on serving older adults. | DCED | |
| 84 | Repurpose under-utilized university spaces, consistent with standard surplus disposition processes, to create affordable housing for older adults through continuing market research, pursuing financing and funding opportunities, and age- and disability-friendly planning. | PASSHE | DCED DGS |
| 85 | Propose tax-related changes which would make housing more affordable for older adult homeowners. | DOR | |

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| 86 | Expand funding, increase availability, and review eligibility of home repair programs to expand access to home modification and repair services. | DCED | DHS PDA PDAg PHFA |
| 87 | Provide increased funding for home modifications services through Medicaid waivers. | DHS | |
| 88 | Advocate for the expansion of colleges and universities to offer free or discounted education to older adults and individuals with disabilities. | PDE | PDA |
| 89 | Advocate for the expansion of the Senior Companion program to all counties throughout the state. | PDA | |
| 90 | Establish a comprehensive discount program for older adults and caregivers to participate in community activities. | PDA | |
| 91 | Collaborate with arts and cultural organizations to provide meaningful ways for different generations to connect and participate that foster dialogue and appreciation between groups, community enrichment, and self-expression, including art exhibitions, museum visits, concerts and festivals. | PDA PA Council on the Arts | |
| 92 | Develop artist-in-residence program opportunities to connect Senior Community Centers and artists who have completed the Pennsylvania Council on the Arts Academy for Creative Aging. | PA Council on the Arts | |
| 93 | Encourage the growth and creation of innovative respite programs, including Memory Cafes and other models to support persons living with dementia and their care partners. | PDA | |
| 94 | Engage schools and libraries to create and promote intergenerational programing that includes young adult students and older adults. | PDE | |
| 95 | Explore opportunities for congregate-meal providers to attract program participants by offering alternative menu, medically-tailored, and culturally-tailored meal options in addition to traditional hearty meals. | PDA DHS | DOH |
| 96 | Strengthen workplace flexibilities that allow older adults to continue working and seek new employment through the achievement of Barrier Remediation subgoals from the 2024-2028 Pennsylvania Workforce Innovation and Opportunity Act (WIOA) State Plan. | PDA | DLI |
| 97 | Expand funding for the Pennsylvania Office of Vocational Rehabilitation (OVR) program for outreach to raise awareness and increase access to the program. | DLI | |
| 98 | Design accessible instructions and create filters for customizable job searches on Pa CareerLink® filters to highlight the many flexible opportunities. | DLI | PDA |
| 99 | Include more specific older adult age groups on the Labor and Industry Older Workers by Industry Dashboard to increase awareness of the economic impact that older adults have on the PA economy. | DLI | |
| 100 | Launch a multi-year grant program to establish volunteer coordinators in libraries and community-based organizations. | PDA | PDE |

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| 101 | Research and promote models for flexible work opportunities to support people as they age, experience a disability, or become homebound. | PDA | DLI OA |
| 102 | Expand partnership between Attorney General's Office, Department of Banking & Securities (DOBS), and community advocacy organizations such as Center for Advocacy for the Rights & Interests of Elders (CARIE) and AARP Pennsylvania to expand educational programs that inform older adults about how to recognize and report common scams and frauds. | PDA | DOBS PSP AGO PDE |
| 103 | Expand the existing PDA task force with state and local law enforcement agencies to investigate and combat fraud and scams targeting older adults. | PDA | PSP DOBS |

Gateways to Independence (104-124)

| ID Number | Tactic | Owner(s) | Partner(s) |
|-----------|---|------------|----------------|
| 104 | Encourage older adults and individuals with disabilities to seek vehicle modifications needed to maintain use of vehicles, including those necessary for employment. | DLI DHS | PennDOT PDA |
| 105 | Increase awareness of existing safe driving education programs. | PennDOT | |
| 106 | Invest in additional programming related to Older Driver Safety Awareness Week. | PennDOT | |
| 107 | Develop a rider awareness advertising program that highlights ADA requirements and respectful behavior. | PennDOT | |
| 108 | Develop and disseminate a best practice guide for transit driver recruitment and retention. | PennDOT | |
| 109 | Develop and implement or improve ADA, accessibility, and dementia-friendly trainings for transit authority employees. | PennDOT | |
| 110 | Improve coordination between transit providers, the Veterans' Administration (VA), and VA medical facilities to address gaps in access to services for veterans, including veterans in rural areas. | PennDOT | DMVA |
| 111 | Provide resources to modernize the Disabled American Veterans (DAV) van program and develop a fleet replacement schedule. | DMVA | |
| 112 | Conduct research to investigate and evaluate the Shared Ride program, rideshare programs, and other third party options for their efficacy in meeting the needs of older adults, or as cost-effective alternatives to buses or vans on low travel days and after hours. | PennDOT | |
| 113 | Advocate for local coordination, zoning changes, and other mechanisms to support transit-oriented development of retirement and older adult living communities. | DCED | PennDOT |
| 114 | Conduct an evaluation and develop toolkits which may include innovative ideas for county and municipal governments to maintain and improve public transit services. | PennDOT | |
| 115 | Establish an Older Driver Task Force of transportation stakeholders, including but not limited to transit providers, state agencies, and advocates to improve older driver safety. | PennDOT | |

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| 116 | Evaluate the inclusion and engagement of older adults in Metropolitan Planning Organizations (MPOs) and Regional Planning Organizations (RPOs) to advance aging and disability equity. | PennDOT | |
| 117 | Increase awareness and utilization of the PennDOT Local Technical Assistance Program (LTAP.) | PennDOT | |
| 118 | Support Pennsylvania House Resolution 174 for the Legislative Budget and Finance Committee to conduct a study and issue a report on the current status, management, and implementation of mass or public transit in Pennsylvania's rural communities. | PennDOT | |
| 119 | Advocate to increase the availability of paratransit and accessible rideshare vehicles. | PUC PDA DLI PennDOT | |
| 120 | Educate non-profit organizations on PennDOT's Private Non-Profit Vehicle Grant to fund vehicles for transportation of older adults and persons with disabilities. | PennDOT | |
| 121 | Educate personal care attendants and recipients that the delivery of transportation is covered under Medicaid-funded personal care services. | DHS | |
| 122 | Inventory and raise awareness of existing technology solutions that assist people with specialized transportation, including Find My Ride, Fareless Payment, and Vehicle Locators. | PennDOT | |
| 123 | Enhance awareness of competitive rural transportation grants available through the Infrastructure Investment and Jobs Act (IIJA) and related technical assistance available through PennDOT. | PennDOT | |
| 124 | Evaluate the funding and distribution of lottery funds for the Shared Ride program to maximize efficiency and impact. | PennDOT | PDA |

Caregiver Supports (125-130)

| ID Number | Tactic | Owner(s) | Partner(s) |
|-----------|--|----------|--------------------------|
| 125 | Update and develop an implementation plan for the 2019 Blueprint for Strengthening Pennsylvania's Direct Care Workforce starting with recommendations to enhance wages, benefits, training, and development of a career ladder. | PDA | GPO DHS GBO DLI |
| 126 | Change Scope of Practice laws to allow healthcare paraprofessionals and other individuals involved in supporting the clinical and long-term care needs of older adults and individuals with disabilities to perform functions they are qualified to perform. | DOH | |
| 127 | Advocate for changes to federal and state laws to allow legal immigrants and refugees to be hired as direct care workers. | DOS | |

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| 128 | Develop a statewide Caregiver Toolkit, including information on supports and resources and a caregiver screening tool. | PDA | |

Education and Navigation (131-163)

| ID Number | Tactic | Owner(s) | Partner(s) |
|-----------|---|------------------------|---|
| 129 | Expand existing opportunities for education, training, and case management for caregivers. | PDA | DHS |
| 130 | Explore the establishment of a tax-free savings and incentives account for caregivers. | DOR | |
| 131 | Establish at least one dedicated navigator in every AAA equipped with standardized training in case management, information and referral tools, customer service, and resources related to health services and community supports, housing, social engagement, and transportation. | PDA | DHS PHFA DCED DDAP DOH DOC |
| 132 | Refresh the PA Link program by conducting a comprehensive program evaluation, redesigning a local and statewide No Wrong Door system, establishing channels for information and referral, managing a statewide resource database for case management, exploring outreach systems for follow-up and assistance, and launching a public awareness campaign. | PDA | |
| 133 | Utilize community spaces, such as Senior Community Centers and libraries, to provide information to connect older adults and individuals with disabilities to services and supports. | PDA | PDE |
| 134 | Improve and increase the network of local community partners, organizations, and places where older adults often look for resources to enhance their awareness of and connection to the Aging Network. | PDA | PDE |
| 135 | Launch a public awareness campaign to expand the availability and use of Older Adult Daily Living Centers and LIFE programs and promote the broad range of services as an alternative option to more costly service utilization, such as personal assistance, nursing facilities, and hospital stays. | | |
| 136 | Develop and provide a toolkit to Senior Community Centers and other community-based organizations and for legislators to use at older adult fairs and similar locations to address volunteer and mentorship opportunities in their area. | PDA | |
| 137 | Expand an awareness campaign of volunteer opportunities, utilizing existing resources, including information on the social and mental health benefits of volunteering. | PDA | PDE |
| 138 | Advocate for the creation of the Keystone Saves program. | PDA | |
| 139 | Increase outreach to art and culture professionals to enroll in the Pennsylvania Council on the Arts Academy for Creative Aging. | PA Council on the Arts | |

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| 140 | Launch a campaign to promote awareness around accessibility-related housing resources and options. | PDA | DHS P4A DCED PHFA |
| 141 | Lead an education and awareness campaign for community-based organizations on best practices for intergenerational programming, such as the models promoted by the Pennsylvania Intergenerational Network (PIN) and Generations United. | PDA | PDE |
| 142 | Promote coordination between the AAAs, the Office of Children, Youth and Families (OCYF), and other agencies to support education and outreach of grandparents raising grandchildren. | PDA | PDE |
| 143 | Reimagine PDA's Inside Aging publication as a printed and digital newsletter containing state-level resources, news, events, and significant dates for older adults, local community partners, municipalities, and legislators. | PDA | |
| 144 | Research cultural and linguistic barriers faced by diverse populations in accessing needed communication and information. | PDA | |
| 145 | Develop and build upon activities and mechanisms for older adults, families, and communities to plan and prepare for individual and public emergencies, especially those who live in nursing homes, are homebound, or belong to historically marginalized communities. | PDA | DOH PEMA PDE |
| 146 | Expand awareness among older adults and caregivers of protocols for emergency communication, including those available in multiple languages and accessible formats. | PDA | DOH PEMA |
| 147 | Address ageism and ableism with hospitals and other providers of mental health, substance use disorder (SUD), and long-term services and supports through the use of various learning management systems. | DOH PDA | DDAP DHS PHA PDE DOS |
| 148 | Utilize the Department of Education and the PHRC to ensure ageism & ableism is included in diversity, equity, and inclusion (DEI) training and education. | PDE | PHRC |
| 149 | Conduct ageism and ableism education and training for all Commonwealth employees and contractors, members of the General Assembly, and the PA Judiciary and their staffs. | OA PDA | |
| 150 | Develop and distribute an educational guide on voting rights, health care options and other community supports for previously incarcerated older adults returning to their communities, as well as their caregivers. | PDA | DOS DOC PDE |
| 151 | Develop and distribute marketing and educational materials to increase voting measures in assisted living, home care, personal care homes, and nursing homes. | DOH | DHS DOS |
| 152 | Distribute existing resources for victims of abuse and neglect, including intimate partner or family member abuse, that contains resources for immediate help and assistance in multiple languages. | PDA | DHS PCCD PDE |

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| 153 | Expand education and training between public partners, community organizations, and stakeholders on alternative voting methods such as emergency ballot requests and mail-in ballots. | DOS | |
| 154 | Expand programs to educate the Attorney General's Office, State and Local Police, Department of Insurance, and credit reporting agencies to improve safety supports and financial crime awareness. | DOBS | |
| 155 | Increase awareness and resources dedicated to early detection, diagnosis, and treatment of dementia, especially in diverse and underserved communities and populations with greater risk factors. | PDA | DOH |
| 156 | Launch a campaign targeting local officials regarding housing needs, options available, best practices, and promising models that would allow for more diversity in housing options. | DCED | |
| 157 | Offer and promote ageism and ableism education and training for all employers conducting business in Pennsylvania. | DCED DLI | |
| 158 | Promote age-friendly university designation for the PA State System of Higher Education (PASSHE) schools. | PASSHE | |
| 159 | Provide annual professional development to public library staff on older adult services, including nutrition services, socialization opportunities, Medicare counseling, and evidence-based health and wellness programming. | PDA | DHS PDE |
| 160 | Provide educational resources, in collaboration with advocacy organizations, on how to build or modify a home to allow for aging in place for those who would not otherwise qualify for Medicaid. | DCED | PDA PDE |
| 161 | Conduct independent and ongoing program evaluation of Aging Our Way, PA to assess and improve implementation progress. | PDA | |
| 162 | Conduct a program evaluation to assess and improve marginalized or minority group access to older adult services. | PDA | |
| 163 | Explore how the United Way of PA's Asset Limited, Income Constrained, Employed (ALICE) data can inform interventions related to housing, transportation, food, utilities, and other basic needs. | PDA | DHS DCED |