

~ **Pennsylvania Home-Delivered Meal Survey** ~

Please answer the following questions about you and your Home-Delivered Meal Service

1. What is your gender? Male Female

2. What is your age? 60–69 70–79 80-89 over 90

3. What kind of meals do you receive? (check all that are true)
 Hot meals Regular Diet
 Frozen meals Special Diet
 Cold meals Emergency meals

4. Do you need Home-Delivered Meals in order to continue living in your own place?
 Yes No

5. About what time does your meal **arrive**?
 Before 10 AM
 Between 10 & 11AM
 Between 11&12 noon
 Between 12 noon & 1 PM
 Between 1& 2 PM
 Later than 2 PM

6. About what time of day do you **eat** your meal?
 As soon as it arrives
 Later
 If you eat your meal later, please tell us the time you eat it _____

7. How satisfied are you with the **delivery time** of your meals?
 Satisfied Dissatisfied

8. How satisfied are you with the **temperature** of the food when it is delivered?
 Satisfied Dissatisfied

9. How satisfied are you with the **appearance** of your food?
 Satisfied Dissatisfied

10. How satisfied are you with the **smell** of your food?
 Satisfied Dissatisfied

11. How satisfied are you with the **taste** of your food?
 Satisfied Dissatisfied

12. How satisfied are you with the **packaging** of your food?
___Satisfied ___Dissatisfied
13. How satisfied are you with **the people who deliver** your food?
___Satisfied ___Dissatisfied
14. How satisfied are you with the **overall quality** of your meals?
___Satisfied ___Dissatisfied
15. How satisfied are you with the **variety** of your meals?
___Satisfied ___Dissatisfied
16. How do you feel about the **amount** of food in your meal?
___Too much food ___Not enough food ___Just the right amount

Use this space to write anything else you want to tell us about the meals you receive:

THANK YOU!!

(The space above the red asterisks ***** is for each agency to insert their own logo or program contact information)

Please do not alter the wording or the order of the questions. If you wish to add other questions to the survey for your own purposes, add them after Question #16. In this way, the integrity of the survey is maintained state wide and results will be more meaningful.

Delete everything from ** to end of page before copying and distributing**