

Aging Communications

Education & Outreach Campaign Updates





PA Link to Aging and Disability Resources Campaign

Objectives:

- Raise awareness of the PA Link and variety of services and supports
- Promote availability of someone who can talk one-on-one and help consumer explore options and access services (Person-centered counseling)





PA Link to Aging and Disability Resources Campaign

Some results: - Phone calls up 50 percent

- 147,000 hits to website (average time spent was close to 4 minutes!)



Radio: Help at Home



Radio: Caring for Dad





PDA Pennsylvania Department of Aging



800-753-8827 aging.pa.gov/PALINK



TV 30 Second: I Can Connect

TV 15 Second: Dad and the Steps





PA MEDI Campaign

- PA's Medicare enrollment benefits counseling program
- 2021: Rebranded from APPRISE as PA MEDI Medicare Education & Decision Insight
- 2022: Initial media campaign radio, digital to promote the new brand leading up to Open Enrollment (10/15 thru 12/7)

pennsylvania

Pennsylvania Department of Aging

Your Local Resources

Organization

Publications & Reports

Service Provider Quicklinks

Right-To-Know Law





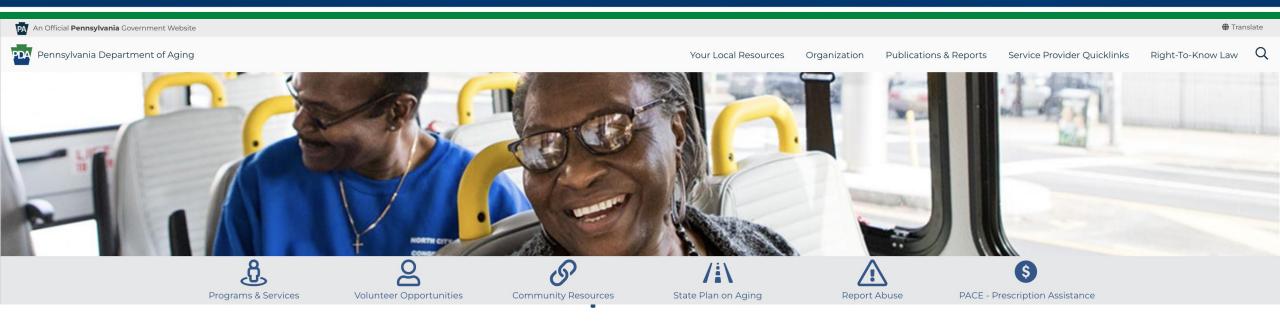


PA MEDI Campaign

PACE - Prescription Assistance

Facebook and Instagram Posts

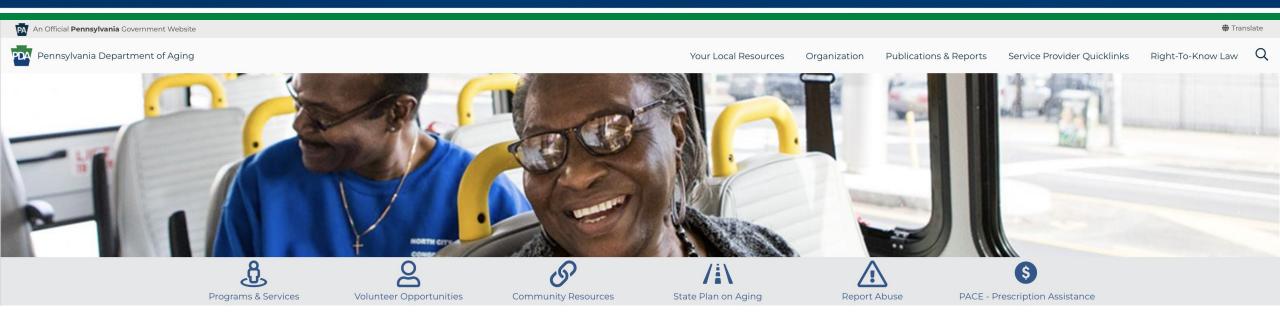




Financial Exploitation Awareness Update Phase One: The launch of www.aging.pa.gov/FE

- FE Task Force Education and Outreach workgroup
- Gathered existing resources across Task Force member sectors
- Developed segments: What is Financial Exploitation? Why Focus on Financial Exploitation of Older Adults? Types of Financial Exploitation, What Can Older Adults Do?

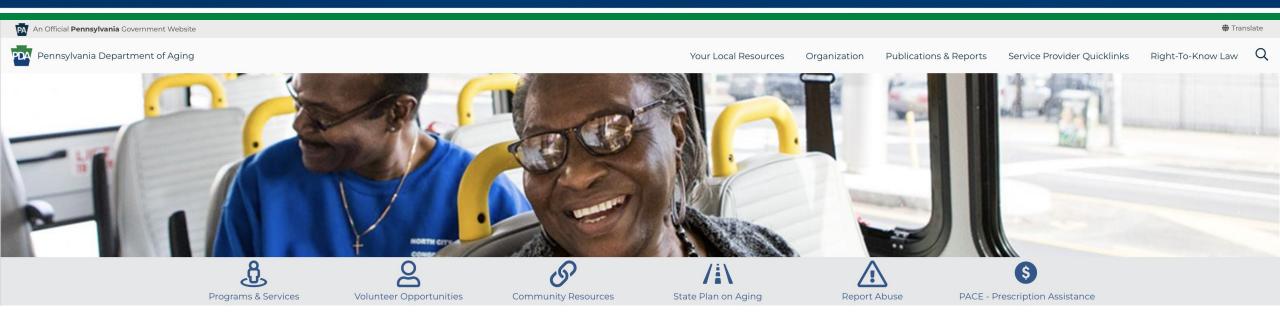




Phase Two: Development of Original Resources

- Social Media Tool Kit
- Video Resource Library
 - ➤ Educational Content Created in collaboration with FE Task Force Members
 - ➤ Real-life Stories and Podcasts

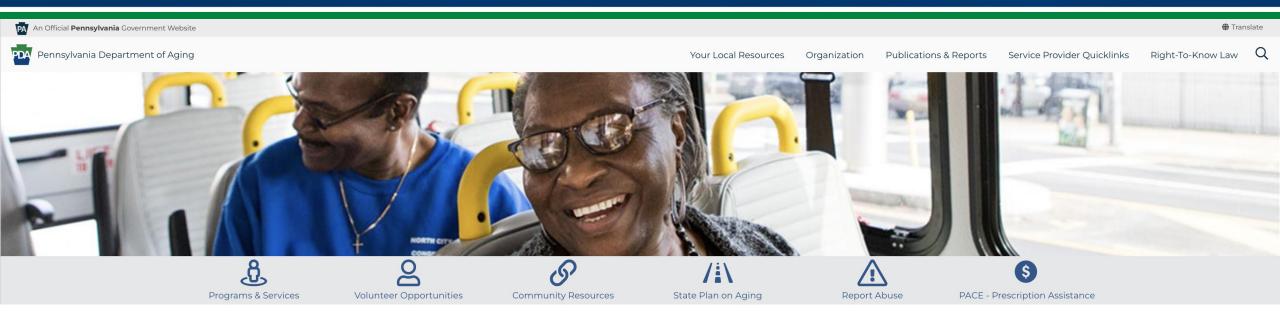




Phase Three: Development of Paid Media Outreach

- Launch early November in conjunction with broader elder abuse campaign
- TV, video, digital, paid social media (Facebook, Instagram), outdoor
- Drive to FE webpage and promote elder abuse hotline





Education and Resource Video Preview:

- Early Warning Signs
- Early Detection and Diagnosis
- <u>Prevention and Risk Reduction of Financial Exploitation</u>
- Alzheimer's Resources and Support





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Questions?



Contact us by email: agingcomms@pa.gov Website: www.aging.pa.gov | Find us on Facebook @PennsylvaniaAging

