

PENNSYLVANIA DEPARTMENT OF AGING



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*On-line Mandatory Abuse Reporting Training
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On-line Mandatory Abuse Reporting Training Course

Why? July 31, 2019 – Governor Tom Wolf’s Executive Order regarding Vulnerable Populations.

Purpose: To identify best practices and make recommendations to improve the support and protection of vulnerable populations

On-line Mandatory Abuse Reporting Training Course

PDA officially announced the course
June 15, 2020

1,391 people have completed it to date

729 new PDA LMS guest accounts created

Outline of the Training Course

- Learning Goals
- Course Format
- Tutorial (using the course)
- **Unit 1 – The Laws (APS and OAPSA)**
 - Introduction
 - Learning Objectives
 - APS and OAPSA
 - Terms and Definitions
 - 4 Serious Abuse Types

Outline of the Training Course Continued

- **Unit 2 – Making a Report**
 - Introduction
 - Learning Objectives
 - Mandatory Reporting
 - Required Information
 - Additional Reporting for 4 Serious Abuse Types
 - Reporting Process (APS and OAPSA)
 - Investigations
 - Case examples

Outline of the Training Course Continued

- **Unit 3 – (OPTIONAL) Rights, Responsibilities and Protections during the reporting process**
 - FAQs
 - Quizzes and Knowledge Evaluation
 - Printable certificate of completion for personnel records



MANDATORY ABUSE REPORTING



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LEARNING GOALS

- Apply what you learn about Pennsylvania's Older Adults Protective Services Act (OAPSA) Act 79 of 1987 and Adult Protective Services Act (APS) Act 70 of 2010
- Identify mandated reporters
- Report suspected abuse



COURSE FORMAT

Introduction and ...

Regulation Citati...

Content

Summary

The course is divided into units focusing on specific aspects of protective services. Each unit is organized in the same way. Click on each tab or the next button to learn more.

TUTORIAL

1

2

3

4

5

6

7

MENU TRANSCRIPT



GLOSSARY RESOURCES TAGS EXIT

This unit explains how to make a report and what happens after the report is made.

MAKE A REPORT



8

9

10

11

12



< PREV NEXT >

UNIT 1: THE LAWS

In the 1980s, the growing numbers of abuse, neglect and exploitation of older adults/adults, made it necessary for Pennsylvania to examine the scope of abuse, the ways to prevent abuse, and to consider enacting laws to address the growing epidemic seen across the Commonwealth.



OBJECTIVES



- 1 Explain what these laws say about reporting suspected abuse
- 2 Identify the terms and definitions according to the laws
- 3 Identify who is required to make a report of suspected abuse in Pennsylvania

FOUR (4) SERIOUS ABUSES

SEXUAL ABUSE

SERIOUS
PHYSICAL INJURY

SERIOUS BODILY
INJURY

SUSPICIOUS
DEATH

Mandatory reporters, including facility employees and administrators, have additional reporting requirements when they have reasonable cause to suspect that a recipient is the victim of the four (4) serious abuses.

UNIT SUMMARY

Key points of this unit

- 👍 Older Adults Protective Services Act (OAPSA) Act 79 of 1987 and Adult Protective Services Act (APS) Act 70 of 2010
- 👍 Area Agency on Aging
- 👍 Voluntary and Mandatory Reporters

There are two types of reporters.

- Voluntary reporters are not legally required to make a report. They can be any member of the general public.
- Mandatory reporters, including facility employees and administrators, are legally required to report suspected abuse.

To Access the Course

<https://www.pda-lms.org>



Elder Abuse

HOW TO REPORT

1-800-490-8505

(or through your local AAA)

Questions