



# OLTL Updates

## Long-Term Care Council

August 20, 2020

# Agenda

- COVID-19 Updates
- Enrollment Services
- CHC Waiver Amendment

# COVID-19 Updates

# 1915(c) Waiver Appendix K Transition Plan

- The 1915(c) Waiver Appendix K Transition Plan issued by OLTL on June 26 outlines changes, extensions, and transition activities now that counties have entered the green phase.
- As the COVID-19 response evolves, this guidance is subject to change based on lessons learned or due to a resurgence or other identified need.
- The CHC-MCOs have submitted reopening plans to conduct face-to-face and telephonic assessments.
- OLTL is actively collecting and analyzing weekly reopening data submitted by the MCOs.

# Regional Response Health Collaboration Program (RRHCP)

- **RRHCP Call Centers**

- The RRHCPs are now available to provide operational and administrative support to protect residents in nursing facilities, personal care homes, and assisted living residences from COVID-19.
- Regional Call Centers are available 24/7 to provide direct support and assistance.
- Facilities are encouraged to contact their RRHCP by calling the telephone number covering the specific counties where the facility is located.

# Regional Partners

**Southeast:** **Thomas Jefferson University in partnership with Mainline Health and Lehigh Valley Health Network** (Berks, Delaware, Montgomery, Philadelphia & Schuylkill); **University of Pennsylvania in partnership with Temple University Hospital, Inc.** (Bucks, Chester, Lancaster and Philadelphia)

**Northeast:** **Geisinger Clinic** (Lackawanna, Luzerne, Susquehanna, Wayne and Wyoming); **Lehigh Valley Hospital, Inc.** (Carbon, Lehigh, Monroe, Northampton and Pike)

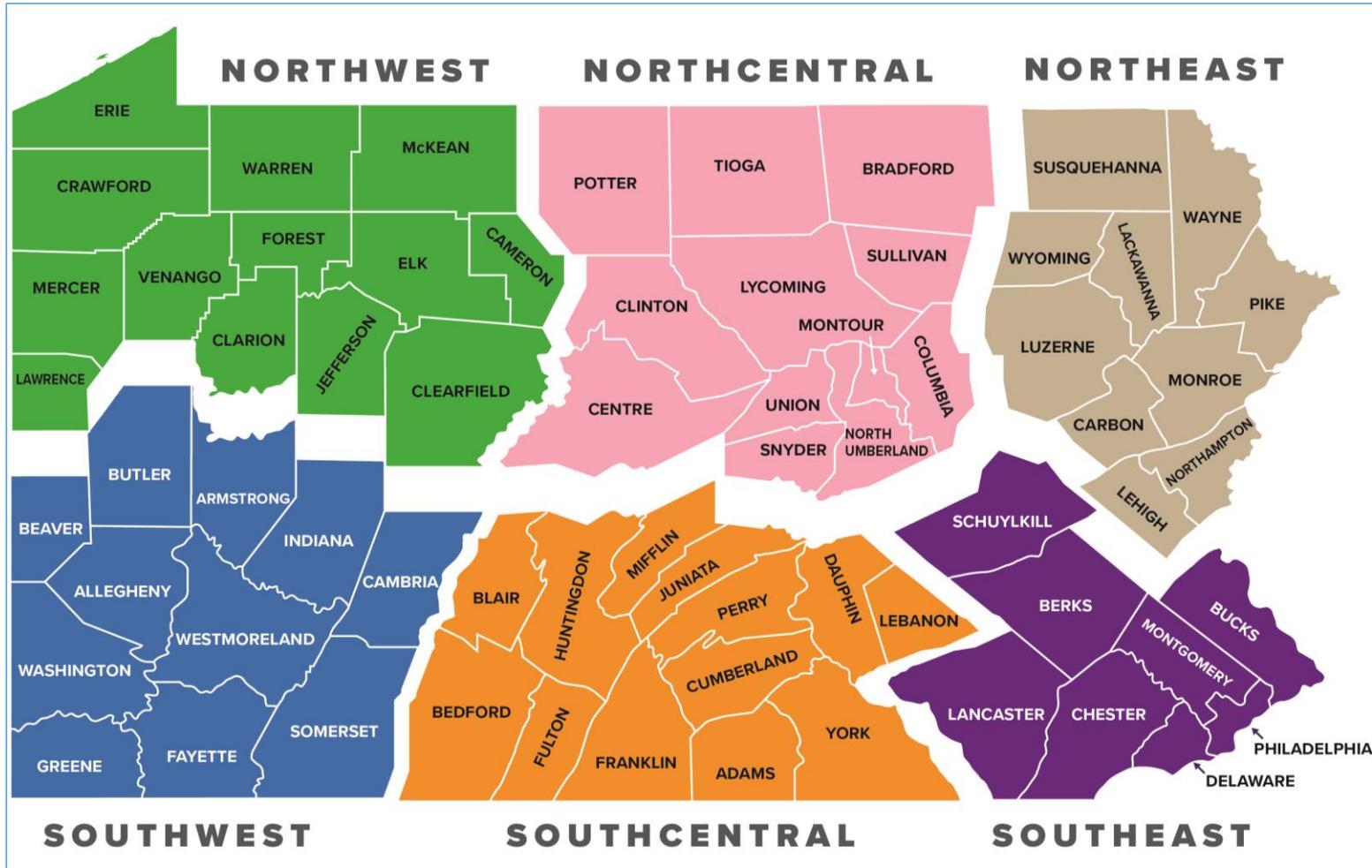
**Southcentral:** **Pennsylvania State University** (Adams, Bedford, Blair, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Juniata, Lebanon, Mifflin, Perry, York)

**Northcentral:** **Geisinger Clinic** (Bradford, Centre, Clinton, Columbia, Lycoming, Montour, Northumberland, Potter, Snyder, Sullivan, Tioga, Union)

**Southwest:** **UPMC Community Provider Services in partnership with Allegheny Health Network, the Jewish Healthcare Foundation, and the Hospital Council of Western Pennsylvania** (Allegheny, Armstrong, Beaver, Butler, Cambria, Fayette, Greene, Indiana, Somerset, Washington, Westmoreland)

**Northwest:** **LECOM Health** (Cameron, Crawford, Elk, Erie, Forest, McKean and Warren); **UPMC Community Provider Services in partnership with Allegheny Health Network, the Jewish Healthcare Foundation, and the Hospital Council of Western Pennsylvania** (Clarion, Clearfield, Jefferson, Lawrence, Mercer and Venango)

# RRHCP Regional Map



## ▶ Act 24 of 2020: CARES Act Funding

- CARES Act funding allocated through Act 24 of 2020 has been distributed to OLTL providers.
- The types of providers who received funding include:
  - Nursing Facilities
  - Personal Care Homes and Assisted Living Residences
  - Adult Daily Living Centers
  - Managed Care Organizations
  - LIFE Providers
  - Personal Assistance Service Providers (Agency)
  - Residential Habilitation Providers
- Guidance for providers has been sent out on the OLTL listservs and is posted at:  
<https://www.dhs.pa.gov/coronavirus/Pages/COVID19-PROVIDER-RESOURCES.aspx>

# Enrollment Services

# Enrollment Services

- On August 3<sup>rd</sup>, The Department of Human Services (DHS) issued a Request for Applications (RFA) seeking an Enrollment Services vendor.
- The vendor will provide enrollment services, choice counseling, and beneficiary support services for individuals who need long-term services and supports through OLTL.



# Community HealthChoices (CHC) Waiver Amendment

# CHC Waiver Amendment

**Amendment will be effective January 1, 2021**

## **Purpose of the Amendment:**

- Revise service definitions, service limitations and/or provider qualifications for several CHC waiver services.
- Add clarifying language to the waiver based on feedback from stakeholders.
- Amend the responsibilities of the Fiscal/Employer Agent.
- Update Electronic Visit Verification (EVV) information.
- Revise waiver performance measures.

# Public Notice Comment Period

- A Public Notice was published in the Pennsylvania Bulletin on July 25, 2020.
- A 30-day public comment period for written comments is now open until August 24, 2020.
- Proposed changes can be viewed by going to the [2021 Community HealthChoices \(CHC\) Waiver Amendment page](#).
- Please send to the Department's resource account: [RA-waiverstandard@pa.gov](mailto:RA-waiverstandard@pa.gov)
  - Use "CHC 2021 Waiver Amendment" in the subject line and the CHC Waiver Comment Form found on the Amendment web page.

# Clarifications – Service Definitions

- The following services are provided at a 1:1 ratio:
  - Behavior Therapy Services,
  - Cognitive Rehabilitation Therapy Services,
  - Occupational Therapy Services,
  - Physical Therapy Services, and
  - Speech and Language Therapy Services.
- Counseling Services do not include group counseling services for more than one participant.

# Clarifications – Service Definitions

- **Assistive Technology**
  - Add language to support the use of smart home technology such as tablets, electronic communication devices and hubs.
- **Community Transition Services**
  - The service is intended for individuals moving from an institution or other provider-operated arrangement to a private residence where they are responsible for their own living expenses.
  - If the security deposit payment also requires payment of the first month's rent to obtain a lease on an apartment, home, or community living arrangement, the first month's rent is a permissible expenditure under Community Transition Services.
  - The service is for expenses incurred 180 days prior to discharge or during the period following transition.

# Clarifications – Service Definitions

- **Nutritional Consultation**
  - Service Definition modified to remove duplicate language.
  - Individuals working for a Home Health Agency must be a registered dietician or a certified nutrition specialist.
- **Participant-Directed Community Supports**
  - Service definition modified to align language with the Personal Assistance Services since the services are similar.
- **Personal Assistance Services**
  - Clarify how and when transportation may be provided by the PAS worker and how the costs associated with the transportation are covered.
  - Clarify PAS workers living in the same residence as the participant cannot be paid to perform household chores unless completed solely to benefit the participant.

# Clarifications – Service Definitions

- **Personal Emergency Response System (PERS)**
  - Define what constitutes a unit of service: A one-time installation fee or a monthly monitoring fee.
  - Clarify allowable costs under the PERS service definition:
    - The cost of training participants is included in the charges for installation or the monthly monitoring fee.
    - The maximum units per calendar year shall be one initial installation fee and 12 months of monthly monitoring service.
    - The provider may not charge any additional costs over and above the installation and monthly monitoring fees.
- **Vehicle Modifications**
  - Must be obtained in the least expensive, most cost-effective manner.
  - The breakdown of purchase price of a vehicle versus adaptation is provided by a vehicle modifications contractor.

# Substantive Changes Being Proposed

- **Assistive Technology**
  - New provider type of Equipment, Technology and Modifications Agency or Specialist that can supply smart home technology.
- **Career Assessment, Job Coaching and Job Finding:**
  - Vocational Rehabilitation Counselors may provide these services.
- **Participant-Directed Goods and Services**
  - Provider type expanded to include Individual Vendors, Businesses and Independent Contractors

# Substantive Changes Being Proposed

- **Cognitive Rehabilitation Therapy Services**
  - Add detail to the service description.
  - Add requirement for an independent neuropsychological or neurobehavioral assessment to receive this service.
  - Licensed Certified Occupational Therapy Assistants (COTA/L) may provide this service.
- **Community Transition Services**
  - Remove Service Coordinator as a provider type since service coordination is an administrative function of the CHC-MCO.
  - Expand provider type of Independent Vendor to include Landlords, Utility Companies and Retail Establishments.

# Substantive Changes Being Proposed

- Home Adaptations
  - Independent evaluation by an occupational therapist or a physical therapist may be supplemented with an assessment by individuals holding the following certifications and two years experience:
    - Certified Environmental Access Consultant (C.E.A.C.),
    - Certified Living in Place Professional (CLIPP), or
    - Executive Certificate in Home Modifications.
  - Contractor must ensure dwelling is structurally sound and can accommodate the proposed modification prior to commencing any modifications.
  - Contractors must be conflict free and cannot have a vested interest in the property being modified.
  - Other contractor requirements added to ensure compliance with the Americans with Disabilities Act and experience with accessibility modifications.

# Substantive Changes Being Proposed

- Home Adaptations (Continued)
  - Adaptations will not be approved if home is in foreclosure, delinquent tax status, is not structurally sound, or the adaptation presents a safety concern based on applicable state and local building codes.
  - Rent-to-purchase vertical lifts and stair glides may be rented as long as the rental cost does not exceed the purchase price.
  - Will not allow duplicate adaptations or elevator installation, repair or maintenance
  - Added to the list of items that are covered by the state plan, including wheelchair lifts, stair glides, ceiling lifts, and metal ramps. (Pending CMS Approval of state plan)
- Personal Emergency Response System (PERS)
  - Updated the service description to include newer technology.
- Specialized Medical Equipment and Supplies
  - Durable Medical Equipment provider qualifications - Added an optional assessment by a Certified Assistive Technology Professional.

# Substantive Changes Being Proposed

- Appendix E
  - Amend the responsibilities of the Fiscal/Employer Agent (F/EA) by removing the requirement for a Support Broker.
  - The duties designated to the Support Broker are being conducted by the F/EA and Service Coordinators.
- Performance Measures
  - Add a performance measure for participant preventive care visits.

# Questions?

