

Community HealthChoices

DHS Updates for Long-term Care Council

February 13, 2019

Kevin Hancock/Deputy Secretary
Office of Long-Term Living
Department of Human Services



pennsylvania
DEPARTMENT OF HUMAN SERVICES

DHS UPDATES

- 2019 Goals for DHS/OLTL
- CHC SE Implementation
- 2019/2020 Budget Updates

2019 OLTL GOALS

- **CHC SOUTHEAST IMPLEMENTATION-JANUARY 1, 2019:**
 - Assuring no participant service interruptions
 - Assuring no interruption in provider payment
 - Monitor and address any issues that occur
- **CHC SOUTHWEST OPERATIONS AND MONITORING:**
 - Ongoing monitoring and oversight (Operations Reports)
 - Focus on initiatives such as housing, employment and NHT

2019 OLTL GOALS

- **CHC PHASE 3 IMPLEMENTATION**
 - Comprehensive participant communication
 - Robust readiness review
 - Provider communication and training
 - Pre-transition and plan selection for Phase 3 participants
 - Incorporation of southwest and southeast implementation and launch lessons learned



ENROLLMENT & PLAN SELECTION

SOUTHEAST PLAN SELECTION-POPULATION

	Keystone First (Southeast)	PA Health and Wellness (Southeast)	UPMC (Southeast)	Grand Total
A: Automatic Process	33,120	23,050	23,058	79,228
C: Mail or Fax Choice Form	13,500	2,829	2,711	19,040
P: Phone Transaction	16,624	3,577	3,971	24,172
W: Self Service Portal on Web	5,928	2,727	1,648	10,303
Grand Total	69,172	32,183	31,388	132,743
Percent of Total	52%	24%	24%	100%

SOUTHWEST PLAN SELECTION-POPULATION

Population Category	AmeriHealth Car	PA Health	UPMC CHC	Grand Total	Percent of Total
CHC-HCBS Duals	1,406	2,674	5,206	9,286	11%
CHC-HCBS Non Duals	552	628	2,021	3,201	4%
CHC-LTC Duals	2,719	3,846	3,914	10,479	13%
CHC-LTC Non Duals	244	318	355	917	1%
CHC-NFI	10,801	14,832	31,967	57,600	71%
Grand Total	15,722	22,298	43,463	81,483	
Percent of Total	19%	27%	53%		

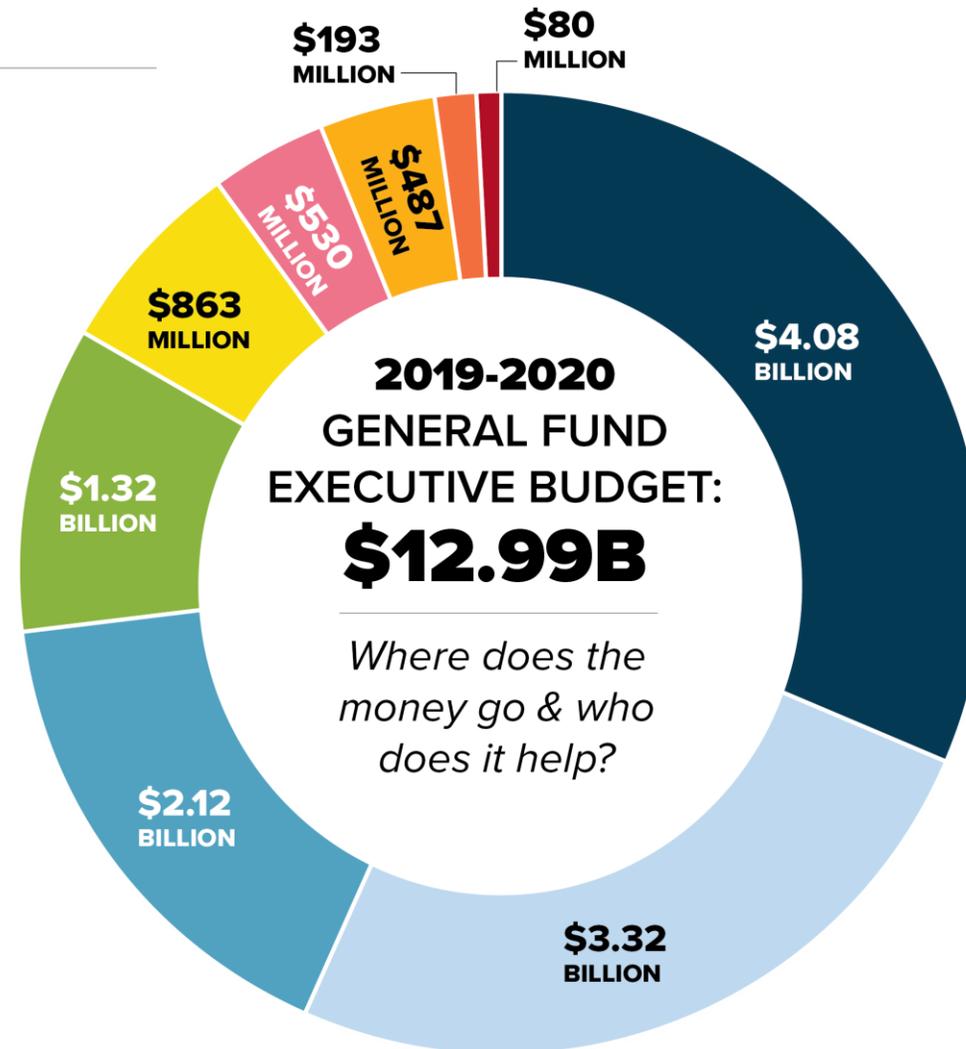
PHASE 3 POPULATION

Population Category	Population Count
NFI Dual	99,887
HCBS Dual	14,609
HCBS Non-Dual	4,089
LTC Dual	23,323
LTC Non-Dual	1,096
Total	143,004

2019/2020 Budget

Departmental spending (State)

- Health Care
- Long-Term Living
- Intellectual Disability/
Autism Services
- Children, Youth & Families
- Mental Health &
Substance Abuse Services
- Administration
- Early Education & Learning
- Other
- Financial Supports



2019/2020 Budget

- Increased Minimum Wage Proposal
 - Raising the minimum wage to \$12 per hour will save DHS \$36M in state general fund dollars even after providing for rate increases to support increased wages to impacted direct care workers and child care providers.



QUESTIONS



RESOURCES

CHC MCO CONTACT INFORMATION

- AmeriHealth Caritas/Keystone First | CHCProviders@amerihealthcaritas.com
www.amerihealthcaritaschc.com - 1-855-235-5115 (TTY 1-855-235-5112)
- Pennsylvania Health and Wellness (Centene) | information@pahealthwellness.com
www.PAHealthWellness.com – 1-844-626-6813 (TTY 1-844-349-8916)
- UPMC Community HealthChoices | CHCProviders@UPMC.edu
www.upmchealthplan.com/chc - 1-844-833-0523 (TTY 1-866-407-8762)

RESOURCE INFORMATION

CHC LISTSERV // STAY INFORMED: <http://listserv.dpw.state.pa.us/oltl-community-healthchoices.html>

COMMUNITY HEALTHCHOICES WEBSITE: www.healthchoices.pa.gov

MLTSS SUBMAAC WEBSITE:
www.dhs.pa.gov/communitypartners/informationforadvocatesandstakeholders/mltss/

EMAIL COMMENTS TO: RA-PWCHC@pa.gov

OLTL PROVIDER LINE: [1-800-932-0939](tel:1-800-932-0939)

OLTL PARTICIPANT LINE: [1-800-757-5042](tel:1-800-757-5042)

INDEPENDENT ENROLLMENT BROKER: [1-844-824-3655](tel:1-844-824-3655) or (TTY [1-833-254-0690](tel:1-833-254-0690))

or visit www.enrollchc.com