

Fall 2022

Quality Assurance Department of Health Update

Facility and Survey Data thru June 30,2022

Facilities

- ▀ 683 Facilities
- ▀ 86,813 Beds

Surveys Completed

- ▀ 2,465 Total surveys
- ▀ 352 Re-licensure/recertification surveys (Full Health Surveys)
- ▀ 753 Revisits (to all types of surveys)
- ▀ 1,980 On-site visits (includes complaint visits and COVID-19 surveys)
- ▀ 88 COVID-19 Surveys (can include complaint surveys)

Surveys with Scope & Severity D & Above

	<u>1st 1/2</u> <u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>
Standard Surveys	320	563	250	674
Complaint Surveys	541	886	680	1,043
Substandard Quality of Care	26	26	10	19
Immediate Jeopardy Tags	27	38	19	30

Statewide Deficiency Free Surveys

1st 1/2 2022: 26 Full Health Surveys were deficiency free

2021: 52 Full Health Surveys were deficiency free

2020: 20 Full Health Surveys were deficiency free

2019: 56 Full Health Surveys were deficiency free

1st 1/2 2022 Complaint Data

Complaint Data

- Total received= 2,305
- Total substantiated= 761
(33.02%)
- Onsite investigations conducted= 2,296 (99.61%)
- Substantiated complaints with citations issued at "G" or above= 42 (1.82%)

Most Frequently Filed

- Care or Services 64.24%
- Resident Rights 14.40%
- Environment 12.60%

Complaint Tags

- Total tags cited related to complaints = 706
- Highest S/S cited during complaint surveys = L

Frequently Cited Tags

Listed below are the top 5 most frequently cited tags in order from most cited.

<u>1st 1/2 2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
F684	F684	F880	F689	F684
F689	F880	F684	F684	F689
F812	F689	F689	F880	F880
F880	F812	F812	F656	F812
F656	F761	F842	F812	F842

F684 / F309
 F880 / F441
 F842 / F514
 F689 / F323
 F812 / F371
 F656 / F279
 F761 / F431

= QUALITY OF CARE
 = INFECTION PREVENTION & CONTROL
 = RESIDENT RECORDS - IDENTIFIABLE INFORMATION
 = FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES
 = FOOD PROCUREMENT, STORE/PREPARE/SERVE – SANITARY
 = DEVELOP/IMPLEMENT COMPREHENSIVE CAREPLAN
 = BIOLOGICALS

1st Half 2022 Incidents

- Total number of incident reports received:
35,958
- Most Frequently reported events
 - ▣ Reportable Disease – 22,809
 - ▣ Transfer to Hospital – 5,562
 - ▣ Other – 2,739