



November 21, 2014

Rhiannon Giberson, Director
Excentia
1836 Rohrerstown Road
Lancaster, PA 17601

RE: Excentia
License # 263750 - Regular

Dear Ms. Giberson:

As a result of the Department of Aging's licensing inspection of the above named facility on 09/18/2014, four areas of non-compliance were identified. The legal entity submitted an acceptable written plan to correct each area of non-compliance. Therefore, the Department issued a Regular License, indicating compliance with applicable statutes, ordinances and regulations.

Thank you for your continued effort to provide quality older adult daily living services. If you have questions, please contact me at (717) 214-6716.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Longenecker".

Kevin Longenecker
Director

Enclosures

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF AGING

LICENSE

This license is hereby granted to THE PAI CORPORATION
LEGAL ENTITY

To operate EXCENTIA
(NAME OF CENTER)

Located at 1836 ROHRERSTOWN ROAD LANCASTER, PA 17601
(COMPLETE ADDRESS OF CENTER)

To provide older adult daily living services.

The total number of persons which may be served at one time may not exceed 7
(MAXIMUM CAPACITY)

Restrictions: _____

This license is granted in accordance with the Act of July 11, 1990 (P.L. 499, No. 118) and Regulations.

TITLE 6. PA CODE. CHAP. 11. OLDER ADULT DAILY LIVING CENTER Dated July 03, 1993
(NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from December 01, 2014 until November 30, 2015

unless sooner revoked for non-compliance with applicable laws and regulations.

No: 263750 - Regular



ISSUING OFFICER

NOTE: This license is issued for the above address only and is not transferable. This license should be posted in a conspicuous place in the center.

Issued On: November 21, 2014

AGL01

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER LICENSE NUMBER: 263750	X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	X3) DATE SURVEY COMPLETED 09/18/2014
NAME OF PROVIDER OR SUPPLIER Excentia		STREET ADDRESS, CITY, STATE, ZIP CODE 1836 ROHRERSTOWN ROAD LANCASTER, PA 17601		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
1 000	Initial Comments A State licensure visit was completed on September 18, 2014 and it was determined that Excentia was not in compliance with the following requirements of 6 PA Code, Chapter 11, Older Adult Daily Living Centers regulations:	1 000		
1 511	11.21(b) Emergency Procedures Written emergency procedures shall be reviewed with staff persons at least quarterly. This STANDARD is not met as evidenced by: Findings: Based on a review of staff training records, it was determined that on-call/substitute staff #2 and #3 did not receive quarterly emergency procedure training. These two staff members were identified as substitute staff by the center manager; they are used when one of the two full time staff members are unable to work. Assistant director verified these staff members did not receive the training.	1 511	plan to correct area of non-compliance On call staff #3 received Emergency Procedures training on 9/26/2014. person(s) responsible for implementation and continued compliance [REDACTED] conducted the training for the staff and forwarded the attendance sheets to the Training Coordinator. date plan was completed 9/26/2014 method(s) to ensure violation will not recur Moving forward the Training Coordinator will schedule the necessary training for new employees, on-call staff and the recurring annual training. Each employee receives electronic notification of required classes and due dates. Supervisors monitor by responding to alerts they receive electronically regarding their direct reports. indication supporting documentation is attached if applicable. Training attendance sheet	
1 580	11.33(a) Program staff orientation and training Providers shall, using center staff persons, outside resources, or both, provide program staff persons with	1 580		

AUTHORIZED PROVIDER REPRESENTATIVE'S SIGNATURE
Channon R. Peterson

TITLE
Director

X6) DATE
10/9/14

DEPARTMENT OF AGING APPROVAL
[Signature]

Chief, Division of Licensing

DATE
11/20/14

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER LICENSE NUMBER: 263750	X2) MULTIPLE CONSTRUCTION C. BUILDING _____ D. WING _____	X3) DATE SURVEY COMPLETED 09/18/2014	
NAME OF PROVIDER OR SUPPLIER Excentia		STREET ADDRESS, CITY, STATE, ZIP CODE 1836 ROHRERSTOWN ROAD LANCASTER, PA 17601		
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1 580	<p>Continued From page 1 the following:</p> <p>(1) A general orientation in the following areas, within 3 months of employment.</p> <p>(i) The purpose and goals of older adult daily living services.</p> <p>(ii) The roles and responsibilities of staff members.</p> <p>(iii) Positive approach methods to manage behavior.</p> <p>(iv) Health and safety precautions, including infection control.</p> <p>(v) Information on fire and safety measures/codes.</p> <p>(vi) The philosophy of the program and, if applicable, the parent organization.</p> <p>(vii) Confidentiality.</p> <p>(viii) Interdisciplinary team approach.</p> <p>(ix) Client rights.</p> <p>(x) The population served.</p> <p>(xi) The center's policies and regulations.</p>	1 580		

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1 580	<p>Continued From page 2</p> <p>(xii) Communication skills.</p> <p>(xiii) The center's emergency procedures.</p> <p>(2) Training in the following areas, within 3 months of employment and annually thereafter regarding:</p> <p>(i) The needs of the clients in the center's target population.</p> <p>(ii) Body mechanics/transfer techniques.</p> <p>(iii) Voluntary reporting laws regarding abuse, neglect and exploitation.</p> <p>(iv) Positive approach methods to manage behavior.</p> <p>(3) In addition to the general orientation and annual training required in subsection (a)(1) and (2), at least two training sessions, totaling at least 8 hours of training, per year to enhance quality of care and job performance.</p> <p>This STANDARD is not met as evidenced by:</p> <p>Findings: Based on a review of staff training records, it was determined that staff person #2 did not receive orientation training specific to the adult day program.</p>	1 580	<ul style="list-style-type: none"> • plan to correct area of non-compliance Staff person #2 received training in the Needs of Individuals who are aging and began training on Mandatory Reporting on 9/24/2014. He then stated that he no longer wished to remain on call for the Older Adult Day Services program because of the additional amount of training it requires. Staff person #3 completed her training in Needs of People who are aging, Fire Safety, Mandatory Abuse Reporting and Positive Approaches on 9/24 and 9/26/2014. • person(s) responsible for implementation and continued compliance Supervisor [redacted] obtained and provided staff with the training. • date plan was completed September 24, 2014, staff person #2 chose to stop taking the additional sessions and no longer substitute in the Department of Aging program. Staff #3 completed her training 9/26/2014 • method(s) to ensure violation will not recur Moving forward the Training Coordinator will schedule the necessary training for new employees, on-call staff and for the recurring annual training. Each employee receives electronic notification of required classes and due dates. Supervisors monitor by responding to alerts they receive electronically regarding their direct reports. • indication supporting documentation is attached if applicable. Training attendance sheets are attached for the classes staff #2 and staff #3 completed. 	

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11873	Continued From page 4 (2) Nursing services. The center shall provide, contract for or otherwise arrange for nursing services. The number of services provided by the nurse, the manner in which a center obtains nursing services (which may range from formal to informal), and the amount of time spent by the nurse in a center (which may, for example, range from the daily services of a registered nurse staff person to a monthly or quarterly visit by a practical nurse) depend upon the needs of the center's clients. Nursing service includes the following: (i) Centers shall carry out the following standard nursing functions at least quarterly: (A) A review of the client's health status, including dietary needs. (B) Review of medication procedures, if necessary. (C) Review of policies and procedures for personal care. (D) Training and education of staff persons regarding the needs of clients in centers, including infection control. (ii) The following nursing functions may be added to subparagraph (i) if they are consistent with the goals of the center and the characteristics of persons admitted to the center, as determined through intake screening and client physical examination and medical reports: (A) Provision or supervision of modified and therapeutic diets and supplemental feedings. (B) Provision or supervision of observation, monitoring and intervention for unstable medical episodes. :	11873		

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11873	<p>Continued From page 5</p> <p>(C) Preparation of the client for self-administration of medications. (D) Provision of restorative or rehabilitative nursing. (E) Provision of maintenance of respiratory aids, colostomy and ileostomy, urinary drainage devices, dressings, skin care, foot and nail care and routine care of incontinent clients. (F) Response to emergencies. (G) Administration of parenteral treatments. (H) Provision of other skilled nursing care, which can be safely done in the older adult daily living center.</p> <p>This STANDARD is not met as evidenced by:</p> <p>Findings: Based on a review of staff training records, it was determined that on-call/substitute staff #2 and #3 did not receive quarterly infection control training conducted by the nurse.</p>	11873	<ul style="list-style-type: none"> • plan to correct area of non-compliance Staff #2 decided to remove his name from the on-call list for Adult Day Services for Older Adults. Staff #3 met with the nurse on 9/26/2014 to receive the training. • person(s) responsible for implementation and continued compliance Organization nurse [REDACTED] will schedule quarterly training [REDACTED] on current staff. The Training Coordinator [REDACTED] will assure that all new hires and current employees have the required Aging trainings on their training plans. Employees and their Supervisors will receive alerts when the class is due so they can attend. • date plan was completed 9/26/2014 for the overdue training - staff #3, Assistant Director [REDACTED] met with the Training Coordinator on 10/8/2014 to establish training plan implementation for all new and current staff • method(s) to ensure violation will not recur As is the process for all training through the organization, Electronic training plans will alert employees and their supervisors of the upcoming due dates for Aging trainings and their registration. Management will assure that employees attend the classes. • indication supporting documentation is attached if applicable. Training attendance sheets are attached for Staff #3 is attached. 	

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