



April 22, 2014

Ashley Harker, Director  
Adult Day Services at Journey's Way  
4200 B Mitchell Street, Suite 1000  
Philadelphia, PA 19128

RE: Adult Day Services at Journey's Way  
License # 311190 - Regular

Dear Ms. Harker:

As a result of the Department of Aging's licensing inspection of the above named facility on 02/19/2014, eight areas of non-compliance were identified. The legal entity submitted an acceptable written plan to correct each area of non-compliance. Therefore, the Department issued a Regular License, indicating compliance with applicable statutes, ordinances and regulations.

Thank you for your continued effort to provide quality older adult daily living services. If you have questions, please contact me at (717) 214-6716.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Longenecker", is written over a light gray rectangular background.

Kevin Longenecker  
Director

Enclosures

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF AGING

# LICENSE

This license is hereby granted to INTERCOMMUNITY ACTION, INC.  
LEGAL ENTITY

To operate ADULT DAY SERVICES AT JOURNEY'S WAY  
(NAME OF CENTER)

Located at 4200 B MITCHELL STREET, SUITE 1000 PHILADELPHIA, PA 19128  
(COMPLETE ADDRESS OF CENTER)

To provide older adult daily living services.

The total number of persons which may be served at one time may not exceed. 38  
(MAXIMUM CAPACITY)

Restrictions: \_\_\_\_\_

This license is granted in accordance with the Act of July 11, 1990 (P.L. 499, No. 118) and Regulations.

TITLE 6. PA CODE. CHAP. 11. OLDER ADULT DAILY LIVING CENTER Dated July 03, 1993  
(NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from May 01, 2014 until April 30, 2015

unless sooner revoked for non-compliance with applicable laws and regulations.

No: 311190 - Regular



\_\_\_\_\_  
ISSUING OFFICER

**NOTE:** This license is issued for the above address only and is not transferable. This license should be posted in a conspicuous place in the center.

Issued On: April 22, 2014

AGL01



STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER LICENSE NUMBER:  <b>311190</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  <b>02/19/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>Adult Day Services at Journey's Way</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>4200 B MITCHELL STREET, SUITE 1000 PHILADELPHIA, PA 19128</b>		
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1 850	Continued From page 1 location, which is inaccessible to clients.  This STANDARD is not met as evidenced by:  Findings: Based on a physical site inspection and direct observation, it was determined that poisonous materials were not kept in a locked closet, cabinet or cupboard. An 8 ounce bottle of "Briggs" Hand Sanitizer was found in an unlocked cabinet in the center's dining area. The label stated that, "If accidental ingested seek medical help or, contact a poison control center immediately."	1 850	Individual bottles of hand sanitizer will be replaced with wall mounted units, one at each bathroom. Wall units are being researched, project projected completion date of 3/28/14. DoA will be notified when units are on site and mounted.	
11290	<b>11.83 Fire safety inspection</b>  The center shall have an annual on-site fire safety inspection by the local fire department or other fire safety authority. Documentation of the date, source and results of the fire safety inspection shall be kept with its records.  This STANDARD is not met as evidenced by:  Findings: Based on a review of center records, it was determined that the center did not have an annual on-site fire safety inspection within 12 months from the date of the last inspection. The most recent on-site fire safety inspection was conducted on 1/15/2014. The previous fire safety inspection was conducted on 12/05/2012.	11290	As of 2/20/14, annual fire inspections will be scheduled so that they will occur within 12 months to the calendar day of the prior years inspection.	

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11340	<p><b>11.86(c) Fire alarm</b></p> <p>If the fire alarm is inoperative, repairs shall be made within 2 working days of the time the fire alarm was found to be inoperative.</p> <p>This STANDARD is not met as evidenced by:</p> <p>Findings: Based on a review of center's policy and procedure manual and a discussion with the center director, it was determined that the center did not have a written procedure for ensuring repairs are made to the alarm system within 2 working days of the time the alarm was found to be inoperable.</p>	11340	<p>As of 2/20/14, our Fire/Emergency/Disaster Plan of Action policy has been updated to include that the repairs will be completed within two working days of the time the alarm was found to be inoperative.</p>	
11630	<p><b>11.103(b) Enrollment agreement</b></p> <p>The center is responsible for completing the</p>	11630		

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11630	Continued From page 3 enrollment agreement with the client or responsible party, or both, and shall review and explain its contents to the client or responsible party, or both, prior to signature. Upon acceptance of the terms and conditions in the enrollment agreement, the enrollment agreement shall be signed by the program director/administrator, the client or the responsible party, or both.  This STANDARD is not met as evidenced by:  Findings: Based on a review of six of twenty six client records, it was determined that the enrollment agreement for one client was not signed by the program director/administrator, the client or the responsible party, or both. The enrollment agreement for Client #2 dated 10/21/2013 was missing all of the required signatures.	11630		
11873	<b>11.123(2) Core Services - Nursing Services</b>  The following essential, core services shall be offered or arranged in center programs: personal care, nursing, social services, therapeutic activities, nutrition and emergency care. The intensity of the services shall be modified to meet the functional needs of the clients. It is anticipated that the services will be on a continuum to meet the range of client needs, with appropriate staff persons to supply or arrange these services. Each essential core service shall be addressed during the care planning process. The center shall provide and maintain the essential space, materials and equipment	11873	During quarterly nursing assessments, charts will be audited for various items, including signatures, to ensure all necessary paperwork is present. In this case, family member signed the missing page on 2/26/14.	

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11873	Continued From page 4 necessary to provide these services and to protect the privacy of the clients receiving the services. Core services are as follows:  (2) Nursing services. The center shall provide, contract for or otherwise arrange for nursing services. The number of services provided by the nurse, the manner in which a center obtains nursing services (which may range from formal to informal), and the amount of time spent by the nurse in a center (which may, for example, range from the daily services of a registered nurse staff person to a monthly or quarterly visit by a practical nurse) depend upon the needs of the center's clients. Nursing service includes the following: (i) Centers shall carry out the following standard nursing functions at least quarterly: (A) A review of the client's health status, including dietary needs. (B) Review of medication procedures, if necessary. (C) Review of policies and procedures for personal care. (D) Training and education of staff persons regarding the needs of clients in centers, including infection control. (ii) The following nursing functions may be added to subparagraph (i) if they are consistent with the goals of the center and the characteristics of persons admitted to the center, as determined through intake screening and client physical examination and medical reports: (A) Provision or supervision of modified and therapeutic diets and supplemental feedings.	11873		

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11873	<p>Continued From page 5</p> <p>(B) Provision or supervision of observation, monitoring and intervention for unstable medical episodes.</p> <p>(C) Preparation of the client for self-administration of medications.</p> <p>(D) Provision of restorative or rehabilitative nursing.</p> <p>(E) Provision of maintenance of respiratory aids, colostomy and ileostomy, urinary drainage devices, dressings, skin care, foot and nail care and routine care of incontinent clients.</p> <p>(F) Response to emergencies.</p> <p>(G) Administration of parenteral treatments.</p> <p>(H) Provision of other skilled nursing care, which can be safely done in the older adult daily living center.</p> <p>This STANDARD is not met as evidenced by:</p> <p>Findings: Based on a review of staff training records it was determined that the center failed to ensure that the center's nursing staff provides the training and education required by subsection (2)(i)(D). Current quarterly infection control training's are being performed by the center Director who is not a qualified presenter.</p>	11873	As of 2/19/14, the annual employee training schedule has been updated to note the nursing requirement related to Infection Control in-servicing. The in-service was repeated, led by the nurse, on 2/20/14.	
12380	<p><b>11.191(b) Emergency information</b></p> <p>Emergency information for a client shall include the following:</p> <p>(1) A written agreement with the client or responsible party regarding emergency care and ambulance transportation, when the agreement is not included as</p>	12380		

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12380	Continued From page 6 an element in the enrollment agreement in §11.103 (relating to enrollment agreement). (2) The name, address, telephone number and relationship of a designated person to be contacted in case of an emergency. (3) The name, address and telephone number of the client's physician or source of health care and hospital preference. (4) The name, address and telephone number of the person able to give consent for emergency medical treatment, if applicable. (5) A copy of the client's most recent annual physical examination, which shall include information on current diagnosis, medications and allergies.  This STANDARD is not met as evidenced by:  Findings: Based on a review of the center's portable emergency file and a discussion with the center Director, it was determined that the center failed to include copies of the clients' most recent annual physical examinations in the portable emergency file. Portable emergency record of Client #3 was reviewed on 2/19/14, physical exam was dated 5/27/11. Portable emergency record of Client #4 was reviewed on 2/19/14, physical exam was dated 7/25/12.	12380		
12410	<b>11.193 Content of records</b>  Each client's record shall include: (1) Personal information including: (i) The name, sex, admission date, birth date and	12410	As of 2/20/14, an audit was completed and all physicals located in the Emergency binder were current and up to date. During quarterly nursing assessments, the emergency binder will be audited for to ensure the most updated physical exam is present.	

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12410	<p>Continued From page 7</p> <p>social security number of the client.</p> <p>(ii) The race, height, weight, color of hair, color of eyes and identifying characteristics.</p> <p>(iii) The language or means of communication spoken or understood by the client and the primary language used in the client's natural home, if other than English.</p> <p>(iv) Documentation of a person's designation or appointment as a responsible party, as described in 11.8 (relating to responsible party).</p> <p>(v) A photograph taken within the last 5 years.</p> <p>(2) Unusual incident reports related to the client.</p> <p>(3) Medical reports and progress notes, if any.</p> <p>(4) Intake screening forms.</p> <p>(5) Individual care plans.</p> <p>(6) Signed release of information form.</p> <p>(7) Signed enrollment agreement.</p> <p>This STANDARD is not met as evidenced by:</p> <p>Findings: Based on a review of six of twenty-six client records, it was determined that the record for Client #1 did not include a photograph in the record.</p>	12410	<p>During quarterly nursing assessments, charts will be audited for various items, including client photograph. When a Photo Consent form has not been signed, or a client refuses to have their picture taken, a written nursing note will be present to support the documentation. In this case, a notation has been written on 2/19/14, and the photograph will be reattempted when the client returns due to bad weather.</p>	